

## Product guide: Tandur Grey Limestone Trade Packs

- Appearance:** In all natural stone there will be variations in colour tones, shades and natural markings and they can display blemishes, veining and minor chips. These are natural characteristics and enhance the uniqueness of the product. We always recommend viewing the product before making a decision. You can do this at our indoor and outdoor show areas. We can supply full size samples for an additional cost to help give an impression of how your finished project will look.
- We regret that we cannot refund or exchange products, once they have been installed, on the basis of texture, colour variation or other natural occurring characteristics.
- Colour:** Tandur Grey Limestone will fade slightly after being exposed to the British weather over a period of time. This is natural and typical of this type of stone.
- Sealing and treating:** Colour enhancers will help reduce fading of Tandur Grey Limestone Trade Packs, and can be re-applied after a few years to darken the colour of the product.
- Installation:** We recommend that all natural stone is laid on a full mortar bed with a suitable sub-base, taking into account the ground conditions and planned usage.
- Tandur Grey Limestone Trade Packs should not be butt jointed. We recommend a joint width of 5-10mm.
- There may be colour variations between batches of slabs. If laying from more than one pallet, mix slabs to ensure a consistent look.
- Maintenance:** We offer a range of sealers and cleaners you can use yourself. Never use acid based products for cleaning Tandur Grey Limestone Trade Packs. Always read the label and seek professional guidance.

If you have any further questions about installing or caring for Tandur Grey Limestone Trade Packs please contact one of our sales advisors who will be very happy to help you.